



Help supplement your healthcare coverage with Hospital Indemnity Insurance.

Receive benefit payments directly to help prevent financial stress.

Hospital¹ stays can be expensive. Hospital Indemnity Insurance from MetLife helps by supplementing your medical plan coverage. You'll receive a lump-sum payment² that you can use however you wish, including to pay for things that your medical plan may not cover, such as deductibles, co-pays, out-of-network care, even everyday living expenses. It also provides payment for specialized care; for example, if you need to be in an intensive care unit (ICU).³

**You asked.
We answered.**

**Why sign up for Hospital Indemnity Insurance?
Find out with some FAQs**

Am I eligible to enroll for this coverage?

A. Full-time, certain part-time employees and family members are eligible to enroll. You may enroll as a new hire, during Annual Enrollment, or if you have a qualified life event (e.g., marriage, divorce, loss of dependent status). You must be actively at work for coverage to be effective; otherwise, your coverage will not take effect until you return. If a Dependent is subject to any medical restrictions as defined on the enrollment form in the Certificate, coverage will take effect on the date the Dependent is no longer under a Medical Restriction.

I have a medical plan at work, so why do I need Hospital Indemnity Insurance?

A. Hospital stays can be pricey and are often unexpected. Even the best medical plans can leave you with extra expenses to pay or with services that just aren't covered, such as plan deductibles, co-pays, extra costs for out-of-network care, or non-covered services. Many people aren't prepared to handle these extra costs, so having this extra financial support when the time comes may mean less worry for you and your family.

Can I enroll for this insurance without having a medical exam?

A. Yes. Your coverage is guaranteed⁴ regardless of your health. You just need to be actively at work. There are no medical exams to take and no health questions to answer, so the whole process might be easier than you first thought.

How much will coverage cost and how do I pay for it?

A. Hospital Indemnity Insurance may be more affordable than you think. You pay premiums through payroll deductions, so you don't have to worry about writing any checks or missing payments. To view your plan documents, visit www.myrrdbenefits.com or contact MetLife.

When does my coverage begin?

- A. Your coverage starts on the effective date.** There are no waiting periods for it to begin.

Are benefits paid directly to me or my healthcare provider?

- A. Checks are made payable to and sent directly to you, not to the doctors, hospitals or any other healthcare providers.** There's no need to work the payment around any other insurance you may have. Benefits are paid no matter what your other insurance plans may cover.

If my employment status changes, can I take my coverage with me?

- A. Yes.** This coverage is portable, meaning you can take it with you wherever you go so long as you continue paying your premiums.⁵

Is the claims process simple?

- A. Yes.** Once we've received all the necessary information, claims are generally processed within 10 business days. You only need one claim form per admission or hospital stay, and every claim is reviewed by a professional.⁶

Hospital Indemnity Insurance is designed to supplement your healthcare plan.

To enroll, visit the **RRD Benefits Center** at <https://rrd.bswift.com> or call 1-877-773-4236.

Have Other Questions?

Call MetLife Directly at 1-800-GET-MET8 1-800-438-6388) and talk with a benefits consultant Monday–Friday 8:00 am to 8:00 pm ET

1. Hospital does not include certain facilities, such as nursing homes, convalescent care or extended care facilities. See your Disclosure Statement or Outline of Coverage/Disclosure Document for full details.
2. Covered services/treatments must be the result of an accident or sickness as defined in the group policy/Certificate. See your Disclosure Statement or Outline of Coverage/Disclosure Document for more details.
3. The Admission Benefit is not payable for Emergency Room treatment or outpatient treatment. The payment of the admission benefit requires a Confinement. Hospital Confinement requires the assignment to a bed as a resident inpatient in a Hospital (including an Intensive Care Unit of a Hospital) on the advice of a Physician or confinement in an observation area within a Hospital for a period of no less than 20 continuous hours on the advice of a Physician. Please consult your Certificate for details.
4. Coverage is guaranteed provided (1) the employee is actively at work and (2) dependents to be covered are not subject to medical restrictions as set forth on the enrollment form and in the Certificate. Some states require the insured to have medical coverage. Additional restrictions may apply to dependents serving in the armed forces or living overseas.
5. Eligibility for portability through the Continuation of Insurance with Premium Payment provision may be subject to certain eligibility requirements and limitations. For more information, contact your MetLife representative.
6. Applies only to "clean" claims. A clean claim is a claim submitted with all the required information necessary to process the claim — no missing information requiring additional follow up with the subscriber. It generally takes 10 business days to process "clean" claims.

METLIFE'S HOSPITAL INDEMNITY INSURANCE IS A LIMITED BENEFIT GROUP INSURANCE POLICY. The policy is not intended to be a substitute for medical coverage and certain states may require the insured to have medical coverage to enroll for the coverage. The policy or its provisions may vary or be unavailable in some states. Prior hospital confinement may be required to receive certain benefits. There may be a preexisting condition limitation for hospital sickness benefits. MetLife's Hospital Indemnity Insurance may be subject to benefit reductions that begin at age 65. Like most group accident and health insurance policies, policies offered by MetLife may contain certain exclusions, limitations and terms for keeping them in force. For complete details of coverage and availability, please refer to the group policy form GPNP12-AX or GPNP13-HI, GPNP16-HI or GPNP12-AX-PASG or contact MetLife. Benefits are underwritten by Metropolitan Life Insurance Company, New York, New York. In certain states, availability of MetLife's Group Hospital Indemnity Insurance are pending regulatory approval.