

Update on Prevea360 Health Plan coverage for Coronavirus (COVID-19) testing

Thank you for the opportunity to serve the health insurance needs of you and your family, especially during these challenging times. We want to provide an important update on Prevea360 Health Plan coverage for Coronavirus (COVID-19) testing.

Prevea360 Health Plan is waiving in-network cost-sharing, including copayments, coinsurance and deductibles, for COVID-19 diagnostic testing during this public health emergency. Prevea360 Health Plan will cover the test and doctor visit at no cost to members when the basis for the visit is related to testing for COVID-19.

As a community health plan, we're committed to taking the necessary steps to limit the spread of this virus and promote access to screening and testing.

Getting needed care

The U.S. Centers for Disease Control and Prevention offers [guidance on symptoms and when you should be tested](#). We encourage using our Prevea Virtual Care and Prevea Care After Hours to limit the potential spreading of the virus among people in waiting rooms and medical staff.

- **Virtual Visits:** You can go online to use our [Prevea Virtual Care](#) at prevea.com. Prevea Virtual Care includes COVID-19 screening at no cost to members.
- **Prevea Care After Hours:** Prevea Care After Hours is a free telephone service for Prevea360 Health Plan members. It's available 24 hours a day, 365 days a year. Call 888-277-3832 or 920-496-4700 anytime to speak with a registered nurse.

Practice prevention

Everyone should continue to take everyday preventive actions to prevent the spread of respiratory illness:

- Frequent careful handwashing (at least 20 seconds)
- Coughing into a tissue or one's inner elbow
- Avoid touching your nose or face
- Staying home when ill

For reliable up-to-date information on COVID-19 on the state and national levels, consult the [Wisconsin Department of Health Services](#) and the [U.S. Centers for Disease Control & Prevention](#).

And visit prevea360.com for the latest information from your health plan.